

UTILITIES - SERVICES

Chapter 1020 DRINKING WATER SYSTEM CROSS-CONNECTION CONTROL PROGRAM

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**Article 1
INTERPRETATION**

1020.1.1 Backflow - defined

“backflow” means the flowing back of or reversal of the normal direction of flow of water.

1020.1.2 Backflow preventer or prevention device - defined

“backflow preventer or prevention device” means a device that prevents backflow, as further defined in Article 1.1.3.2 of the Ontario Building Code (O.Reg 403/97) and CAN/CSA references therein.

1020.1.3 Backflow prevention device test report - defined

“backflow prevention device test report” is the report that shall be completed and submitted to the City detailing the installation, testing and repair of all premises isolation devices conducted by the qualified person.

1020.1.4 Building - defined

“building” shall have the same meaning as set out in the *Building Code Act*, S.O. 1992, c23, as amended, or any successor thereof.

1020.1.5 Building permit - defined

“building permit” means a permit issued pursuant to the *Building Code Act*, S.O. 1992.

1020.1.6 City - defined

“City” means The Corporation of the City of Orillia and includes its employees, servants and agents.

1020.1.7 Compliance notice - defined

“compliance notice” is the notice provided by the City to both the person(s) and qualified person, providing the necessary requirements including hazard classification and type of backflow device required to comply with this Chapter.

1020.1.8 Cross-connection - defined

“cross-connection” means any actual or potential connection between a potable water supply or system and any source of pollution or contamination. This includes any by-pass, jumper connection, removable section of pipe, swivel or changeover device and any other temporary or permanent connection arrangement through which backflow may occur.

1020.1.9 Cross-connection control program - defined

“cross-connection control program” is a program initiated by the City to administer and regulate the selection, installation, testing, and maintenance of backflow prevention devices.

1020.1.10 Cross-connection inspection report - defined

“cross-connection inspection report” is the report that details all potential cross-contaminations within a premises and shall be completed by the qualified person and submitted to the City for approval, prior to the water being turned on for a new building or at set frequencies as defined in this Chapter.

1020.1.11 Cross-connection inspection report - corrective actions - defined

“cross-connection inspection report - corrective actions” is the report that shall be completed by the qualified person after completing the requirements imposed by the cross-connection inspection report.

1020.1.12 Hazard - defined

“hazard” means three levels of hazard: minor (MH), moderate (MoH), and high or severe (HH) as defined by CSA B64.10-11/B64.10.1-11.

1020.1.13 Letter of commitment - defined

“letter of commitment” is a written agreement to complete requirements by a prescribed date, of all or a portion of this Chapter to ensure compliance.

1020.1.14 Municipal water service connection - defined

“municipal water service connection” means the physical connection of the private water service connection with the City’s watermain which includes that part of the waterworks, consisting of pipes, fittings and appurtenances which supplies water to a property, and which is located between the City watermain and the streetline or between the City watermain and the boundary line between a City easement or other City land containing the watermain and private land.

1020.1.15 Person(s) - defined

“person(s)” means any person, firm or corporation having control over property to which this regulation applies and includes the owner registered on the title of the property and any occupant of any building located on such property.

1020.1.16 Potable water - defined

“potable water” means water that is safe for human consumption.

1020.1.17 Premises - defined

“premises” shall mean any complex, house, tenement, building, or like structure in which private water service connections enter.

1020.1.18 Premises isolation - defined

“premises isolation” means prevention of backflow into a public water system from a person(s) premises or property by the installation of a suitable backflow preventer at the entrance to the building or property.

1020.1.19 Program administrator - defined

“program administrator” means the City’s Superintendent of Metering and Backflow Prevention or his/her designate, and they will be responsible for all requirements associated with the program, including review, compliance, backflow prevention device requirements and enforcement.

1020.1.20 Qualified person - defined

“qualified person” means a private contractor whom has met all requirements set out in Schedule ‘A’ and ‘B’ and has applied, been approved and remains in good standing with the City, to inspect premises and install, test and repair backflow devices as set out in the Chapter.

1020.1.21 Temporary water service - defined

“temporary water service” means any connection made to the City drinking water system that provides water for purposes other than supplying a premises that has been provided occupancy by the Chief Building Official and requires the installation of a reduced pressure backflow preventer during this period of temporary use.

1020.1.22 Testing and inspection tag - defined

“testing and inspection tag” means the tag provided by the City to the qualified person to be affixed to the backflow prevention device denoting testing and/or inspection dates related to compliance requirements.

**Article 2
PROTECTION FROM CONTAMINATION
AND BACKFLOW PREVENTION**

1020.2.1 Connections - prohibited

No person, shall connect, cause to be connected, or allow to remain connected to the drinking water system any piping, fixture, fitting, container, appliance, vehicle, machine or the like in a manner which under any circumstances, may allow, untreated water, wastewater, any source of pollution or any other liquid, chemical or substance to enter the drinking water system except as may be expressly permitted by this Chapter.

1020.2.2 Backflow - standards

The City requires that the selection, installation, maintenance, and field testing of backflow preventers follow the Canadian Standards Association, CSA B64.10-11/B64.10.1-11 Standard (CSA, 2001a). All approved backflow preventers must conform to the following,

- (a) CSA-B64.10-11/B64.10.1-11 as amended,
- (b) American Society of Mechanical Engineers, ASME A112.18.1-2011/CSA-B125.1-11, and
- (c) The Ontario Building Code.
- (d) Except as otherwise set out in this Chapter, the installation, maintenance and field testing of backflow prevention devices shall be in accordance with the CSA standard, and
- (e) Wherever the CSA standard and the provisions of this Chapter are in conflict, the provisions of this Chapter shall prevail.

**Article 3
CROSS-CONNECTION INSPECTION REPORTS**

1020.3.1 Commercial water billing - inspection reports

Person(s) responsible for any buildings billed for water (WS) as a “Commercial Water Billing Account (WC)”, being Institutional, Commercial, Industrial, Multi-Residential of four or more units, or large volume consumers, shall retain a qualified person at the owner’s expense to prepare cross-connection inspection reports as required.

1020.3.2 Commercial water billing - inspection report exemptions

Exemptions may be provided at the City's discretion if any of the following conditions have been met:

- (a) the premises is currently equipped with a reduced pressure principle (RP) backflow prevention device;
- (b) no modifications have been made to the plumbing system since the previous submitted report;
- (c) no additional equipment or device(s) have been attached to the plumbing system since the previous submitted report;
- (d) supplied drawing(s) are satisfactory to the program administrator or his or her designate;
- (e) the type of business or operation has not changed since the previous submitted report.

1020.3.3 Report - qualified - person

The cross-connection inspection report shall be completed by a qualified person at the owner's expense, of the property's piping system starting at the municipal water service connection (property line service box) of all Commercial Water Billing Accounts (WC), as per 1020.3.1 and submitted upon completion by the qualified person within ten (10) business days to the City.

1020.3.4 Report - details - date

The initial cross-connection inspection report shall be submitted by the qualified person to the City before the date stated in 1020.8.1. The cross-connection inspection report shall include a detailed drawing of the piping system, existing backflow prevention devices, a summary, including dates, of backflow prevention device inspection and testing over the previous six (6) years, cross-connections discovered, corrective measures, recommendations and a schedule of work to be completed. The inspection report must also assess a health "hazard level" designation according to CAN/CSA B64.10-11 Section 4.2, Categories of Hazards. The method of cross-connection control and/or selection and installation of backflow prevention devices shall conform to 1020.2.2.

1020.3.5 Report - not provided - water - shut-off

- (a) A cross-connection inspection report shall be completed by a qualified person and submitted to the City no more than five (5) years and two (2) months from the date of the previous report or immediately if any part of section 1020.8.1 (b) criteria has been met.
- (b) A cross-connection inspection report shall be completed by a qualified person at the discretion of the City, and submitted as required. If the

report is not provided within the time frame required, the City may, at their discretion, shut off the supply of water to the premises until such time as the report is provided.

1020.3.6 Access - reasonable notice

Notwithstanding the obligations for person(s) to undertake a cross-connection inspection report, the City shall be allowed access, with reasonable notice, to any premises that are connected to the drinking water system for the purpose of performing inspections to locate possible cross-connections. The City may require a routine cross-connection inspection of the premises to be performed by a qualified person, at the owner's expense.

1020.3.7 Access - not provided - water - shut-off

Where access is not provided, a written notice by the City may be issued providing the time frame to allow access. If access is not provided within this time frame, the City may, at their discretion, shut off the municipal water service connection to the premises until such time as access is provided.

1020.3.8 Compliance notice

If a condition is found to exist which is contrary to Article 2, the City may issue a "compliance notice" as stated in Article 4, to the person, to be compliant with these regulations, or if determined, in its sole discretion, that an immediate threat of contamination to the drinking water system exists that may endanger public safety, the City may shut off the municipal water service connection immediately without notice.

**Article 4
CROSS-CONNECTION COMPLIANCE**

1020.4.1 Report - review - compliance notice

The City will review the submitted cross-connection inspection report and issue a compliance notice that may support the recommendations contained in the cross-connection inspection report and may contain additional or alternative requirements deemed by the City as required under this Chapter.

1020.4.2 Compliance notice - qualified person - 30 days

The person(s) receiving the compliance notice shall retain a qualified person to undertake the required works within thirty (30) days of receipt of written notification and advise the City in writing of completion of the work, by submitting a cross-connection inspection report - corrective actions report.

1020.4.3 Compliance notice - failure to comply

If the person(s) to whom the City has issued a notice fails to comply with the compliance notice, the City, at their discretion, may:

- (a) Give notice to the person(s) to correct the fault at their expense within five (5) days and if the notice is not complied with, the City may then shut off the water service or services; or
- (b) Issue an Unsafe Order by the Chief Building Official, in accordance with the *Ontario Building Code Act* where a condition exists that could be hazardous to the health or safety of persons in the normal use of the building, persons outside the building or persons who access the building; or
- (c) Without notice to the person(s), shut off the municipal water service connection, where the City has determined, in its sole discretion that an immediate threat of contamination to the drinking water system exists that may endanger public safety or health; or
- (d) Correct any outstanding compliance order(s). All associated costs including applicable fees as provided in Schedule 'A' of Municipal Code Chapter 459 - User Fees - Environmental Services and Operations - Water and Wastewater will be the responsibility of the property owner.

1020.4.4 Compliance notice - extension conditions

The time frame to complete the required compliance requirements may be extended at the discretion of the program administrator or his or her designate.

1020.4.5 Letter of commitment

Where compliance requirements pertaining to this Chapter have not been addressed, the City will issue a letter of commitment to the person(s), providing forty-eight (48) hours, notice of response required, or the City, at its sole discretion, will shut off the municipal water service connection until such time as a letter of commitment to comply has been agreed to in writing, by the person(s).

**Article 5
PREMISES ISOLATION**

1020.5.1 Contamination - risk

Where, in the opinion of the City, a risk of possible contamination of the drinking water system exists, a person on notice from the City shall install premises isolation within the building in addition to any other source of protection devices on the premises.

1020.5.2 Specification

Premises isolation shall be installed as specified by the program administrator.

1020.5.3 Device connections - proper labeling

A backflow prevention device shall be installed:

- (a) in accordance with acceptable engineering practices and the requirements of the Building Code, this Chapter, the Installation Guide and the CSA Standard;
- (b) in a building or structure;
- (c) so that in the event of backflow the device prevents contamination of the City's water supply and any other potable water system;
- (d) within a maximum of 3.0 meters (9.84 feet) downstream of the water meter, except where circumstances require the device to be installed upstream of the water meter and such location is approved in writing by the City;
- (e) in respect of premises isolation, all piping between the water meter and such device is clearly labelled "no connection permitted";
- (f) in respect of source or zone isolation, all piping between the point of contamination and the point at which the device is located is labelled "non-potable water".

**Article 6
MAINTENANCE AND FIELD-TESTING
OF BACKFLOW PREVENTION DEVICES**

1020.6.1 Commercial water billing - moderate - severe hazard

This section applies to all Commercial Water Billing Accounts (WC), Article 3 for which a Moderate or Severe Hazard has been identified.

1020.6.2 Qualified person - inspection - test

Person(s) responsible for buildings shall retain a qualified person, per Schedule 'A', to inspect and test, at the expense of the person(s), to demonstrate that the backflow prevention device is in good working condition. Such inspection and testing shall be completed prior to or in conjunction with the initial cross-connection inspection report and within thirteen (13) months of the previous inspection and testing. All inspections and tests conducted shall have a testing and inspection tag affixed denoting date and signature of the qualified person completing the work. All equipment used to test backflow preventers shall be verified or calibrated for accuracy, as described in CAN/CSA B64.10-11.

1020.6.3 5 days - repair - replace - report

When the results of a test show that a backflow prevention device is not in good working condition, the person shall make repairs or replace the device within five (5) days. A cross-connection inspection report - corrective actions shall be submitted by the qualified person detailing necessary repairs and a completion date immediately after inspection.

1020.6.4 5 days - water shut-off

If a person does not make the appropriate repairs or replace the defective device within the five (5) days, the City may shut the water service or services off.

1020.6.5 Backflow prevention device tested

If a person fails to have a backflow prevention device tested, the City may notify the person that the backflow prevention device must be tested within a specified time.

1020.6.6 Backflow prevention device - water shut-off

If a person fails to have a backflow prevention device tested within the specified time of the notice, the City may shut off the water service or water services until the backflow prevention device has been tested and approved.

1020.6.7 Documentation - maintained

All documentation of inspections, compliance, actions and testing shall be submitted to the City by the qualified person. In addition, a copy shall be maintained on the premises for inspection by the City. The City shall be authorized to prescribe any form or report under this Chapter and to amend or revise those forms or reports from time to time.

**Article 7
REMOVAL OF BACKFLOW
PREVENTION DEVICES PROHIBITED**

1020.7.1 Backflow prevention device - removed

No person shall remove a backflow prevention device or part thereof after it has been installed, and no owner of a building or structure in which a backflow prevention device is installed shall cause or permit the removal of such device, unless such removal is:

- (a) to facilitate the repair of the device and such device is replaced immediately after such repair is carried out, or
- (b) to replace the device with another device that meets or exceeds the provisions of this by-law, and written notification must be received by the City and a building permit shall be obtained prior to removal of the device.

**Article 8
INSPECTION REPORT, IMPLEMENTATION
AND RETESTING SCHEDULE**

1020.8.1 Requirements

The requirements under this Chapter shall be undertaken as follows:

- (a) **Commercial Water Billing Accounts**

(Institutional, Commercial, Industrial, Multi-Residential of four or more units, and Large Volume Consumers)

Submission of the initial cross-connection inspection report shall be within one month of awareness that a report is required or as required under section 1020.8.1 (b). Implementation deadline for completion of report recommendations shall be determined by the program administrator. A building permit will be required for new buildings and renovations that include plumbing. A cross-connection inspection report, cross-connection inspection report - corrective actions form and a backflow prevention device test report shall be submitted to the City prior to issuance of the Occupancy Permit.

(b) Additional cross-connection inspection reports shall be submitted when one or more of the following events occur:

- (i) The hazard level of a building or a structure on the property has changed.
- (ii) The ownership of the property has changed.
- (iii) The circumstances at the property or the equipment has changed and such change either alters or has the potential to alter the information contained in the most current cross-connection inspection report provided to the City of Orillia.
- (iv) A permanent water irrigation system has been installed on either a residential or commercial property.
- (v) Request for a temporary water supply.

(c) **Residential Water Billing Accounts**

All new dwelling units must have a backflow prevention device installed prior to connection to the drinking water system (adopted Jan. 2006). This device will be part of the water meter package that must be purchased through the City. Inspection and approval will be granted at the same time the water meter is tested and sealed. Inspection reports and scheduled testing of backflow prevention devices shall not be required for low volume residential units. The City shall install backflow prevention devices in existing residential units where practical and where possible in conjunction with water meter replacements. The backflow prevention devices installed shall become the responsibility of the owner of the premises.

1020.8.2 Reports - submission

All cross-connection inspection reports, cross-connection inspection report - corrective actions forms and backflow prevention device test reports are to be submitted by the qualified person to the City by mail, drop-off or electronically at:

Mail: The Corporation of the City of Orillia
50 Andrew St. S. Suite 300
Orillia, ON L3V 7T5
Attn: Superintendent of Metering and Backflow
Prevention

Courier: Municipal Operations Centre
20 James Street West
Orillia, ON L3V 6Y3
Attn: Superintendent of Metering and Backflow
Prevention

Electronically: backflow@orillia.ca

**Article 9
HYDRANTS**

1020.9.1 Hydrant - connection

No person shall connect, cause to be connected, or allow to remain connected, any piping, fixture, fitting, container or appliance to a City-owned or private fire hydrant in a manner which, under any circumstances, may allow water, wastewater or any liquid or substance of any kind to enter the City's drinking water system.

1020.9.2 Hydrant use permit

Effective January 1, 2007 except for water used for firefighting and City approved maintenance or operations, any other use of a City-owned or private fire hydrant for water supply is prohibited without first acquiring a Hydrant Use Permit from the City.

1020.9.3 Use of hydrant - payment

Any person or persons authorized under 1020.9.2 shall:

- (a) have a Backflow Metering Assembly (BMA) unit in their possession and connected to the hydrant when the hydrant is in use (excluding private hydrant annual inspections);
- (b) pay to the City, prior to using a City-owned hydrant, a hydrant damage deposit and hydrant inspection fee, as set out in Schedule 'A' of Municipal Code Chapter 459 - User Fees - Environmental Services and Operations - Water and Wastewater;
- (c) pay to the City, prior to using a hydrant, a backflow meter assembly unit deposit and a backflow meter assembly unit rental fee as set out in in Schedule 'A' of Municipal Code Chapter 459 - User Fees - Environmental Services and Operations - Water and Wastewater (excluding private hydrant annual inspections);

- (d) pay to the City the cost of the water as recorded by the meter and at the rates as set out in Schedule 'A' of Municipal Code Chapter 459 - User Fees - Environmental Services and Operations - Water and Wastewater;
- (e) pay to the City all other costs incurred by the City, resulting from their use of the hydrant, as determined by the Superintendent of Collection/Distribution.

1020.9.4 Hydrants maintained

Any hydrant situated within the road allowance is the property of the City and shall be maintained by the City; the City shall maintain City-owned hydrants located on private property. All private hydrants are the responsibility of the property owner and must be installed and maintained according to:

- (a) The Ontario Fire Code and,
- (b) The Ontario Building Code and,
- (c) NFPA 24 - Installation of Private Fire Service Mains and Their Appurtenances.

1020.9.5 Private fire hydrant - report

Effective January 1, 2007 an owner of property on which a private fire hydrant is installed shall submit annual inspection reports for each hydrant. The reports shall be completed on an approved form available from the municipality and submitted to the Fire Chief or designate. The report will confirm proper function of the fire hydrant and detail all maintenance, repairs and upgrades during the reporting period.

1020.9.6 Private fire hydrant - report - date

The initial inspection report for each hydrant installed prior to January 1, 2007 shall be submitted by August 31, 2007. For new hydrants installed after January 1, 2007 an inspection report shall be submitted within thirty (30) days after the hydrant is placed in service.

1020.9.7 Private fire hydrant - compliance notice

The Fire Chief or his designate will review the submitted report and if there are deficiencies issue a 'Compliance Notice' that may support the recommendations contained in the Inspection Report and may contain additional or alternative requirements deemed by the Fire Chief as required under these regulations. These deficiencies must be corrected within thirty (30) days of receipt of notification.

1020.9.8 Private fire hydrant - record - retention

It is the responsibility of the owner of property on which a private hydrant is installed, to ensure all written records of tests and corrective measures are kept for two years

after they are completed, and the records shall be available upon request to the Fire Chief or designate.

1019.9.9 Reports submission

All annual inspection reports for private fire hydrants are to be submitted to:

The Corporation of the City of Orillia
50 Andrew St. S. Suite 300
Orillia, ON L3V 7T5
Fire Department
Attn: Fire Chief

1020.9.10 Fire hydrants - plugged no drain hydrants

All City-owned fire hydrants within the City of Orillia shall be plugged no-drain hydrants.

**Article 10
LAWN SPRINKLER SYSTEMS**

1020.10.1 Sprinkler system - backflow prevention

After January 1, 2007 all new sprinkler systems installed on both commercial and residential properties must be connected downstream of the building's water meter. The premises water supply must include a testable backflow prevention device that is installed and maintained at the owner's expense. The system must be in compliance with the Plumbing Code (Building Permit, sprinkler system backflow).

1020.10.2 Compliance - date

By June 30, 2008 all systems installed prior to January 1, 2007 must be compliant with the requirements of 1020.10.1.

**Article 11
ENFORCEMENT**

1020.11.1 Enforcement

A Municipal By-law Enforcement Officer is hereby vested with the authority of enforcing the provisions of this Chapter.

1020.11.2 Hinder or Obstruct

No person shall hinder or obstruct, or attempt to hinder or obstruct, any Officer exercising a power or performing a duty under this Chapter, or any person lawfully acting in aid of such an Officer. Without limiting the generality of the meaning of "hinder" or "obstruct", a person shall be deemed to have obstructed or hindered an Officer in the execution of their duties if he or she:

- (a) provides false information to an Officer; or

- (b) is alleged on reasonable and probable grounds to have contravened any of the provisions of this Chapter, and fails to identify themselves to an Officer upon request.

1020.11.3 Penalties

- (a) Any person who contravenes any of the provisions of this Chapter is guilty of an offence and upon conviction is liable to a fine or penalty as provided for in the *Provincial Offences Act*.
- (b) Where a section of this Chapter has been contravened, a director or officer of a corporation who knowingly concurs in the contravention is guilty of an offence.
- (c) Upon conviction, in addition to any other remedy and to any penalty imposed by this Chapter, the court in which the conviction has been entered and any court of competent jurisdiction thereafter may make an order prohibiting the continuation or repetition of the offence by the person convicted.

1020.11.4 Validity and Severability

Every provision of this Chapter is declared severable from the remainder and if any provision of this Chapter shall be declared invalid by a court of competent jurisdiction, such declaration shall not affect the validity of the remainder.

1020.11.5 Rebuttable presumption - identification

In a prosecution for a contravention of this Chapter, evidence of identification shall be presumed to be correct and accurate, unless rebutted by evidence to the contrary.

Adopting By-law: By-law 2006-161, 2 October 2006; By-law 2008-18, 4 February 2008.

Repealed and Replaced: By-law 2012-93, 11 June 2012.

By-law Amendments: By-law 2013-123, 30 September 2013.

Repealed and Replaced: By-law 2016- 10, 18 January 2016.

By-law Amendments: By-law 2016-33, 11 April 2016; By-law 2017-4, 23 January 2017; By-law 2017-14, 13 February 2017; By-law 2018-13, 12 February 2018; By-law 2020-48, 25 May 2020.

**DRINKING WATER SYSTEM
CROSS CONNECTION CONTROL PROGRAM**

1020

**Schedule 'A' to Chapter 1020
Qualified Persons**

Only those persons listed in the following Qualified Persons List and that has been approved by the City through meeting and remaining in good standing of Schedule 'B', shall carry out the corresponding functions set out in such list.

Item	Function	Professional Engineer with *Specialist's Certificate	**Certified Engineering Technologist with *Specialist's Certificate	Licensed Master Plumber with Contractor and *Specialist's Certificate	***Journeyman Plumber with *Specialist's Certificate	****Apprentice Plumber with *Specialist's Certificate	Fire System Sprinkler Fitter with a *Specialist's Certificate	Lawn Irrigation Installer with *Specialist's Certificate
1	Carry out Cross Connection Report	√	√	√	√			
2	Install, Relocate or Replace Backflow Prevention Device			√	√	√		
3	Repair of Backflow Prevention Device	√	√	√	√	√		
4	Test Backflow Prevention Device	√	√	√	√	√		√

5	Items 1,2,3 & 4 above in respect of Fire Protection Systems	√	√	√	√	√	√	
6	Item 3 & 4 above in respect of Lawn Sprinkler Systems	√	√	√	√	√		

* “Specialist” means; approved OWWA or ASSE (American Society of Sanitary Engineering) Cross-Connection Control Specialist “Certificate of Achievement.”

** Required to be under the direction of a Professional Engineer.

*** Required to be employed by a Licensed Plumbing Contractor.

**** Required to be employed by a Licensed Plumbing Contractor and under the direct supervision of a Journeyman Plumber or Master Plumber.

**DRINKING WATER SYSTEM
CROSS CONNECTION CONTROL PROGRAM**

1020

Schedule 'B' to Chapter 1020

Qualified Persons Requirements

Item	Required Documentation	Requirement Met
1	Plumbers License Numbers	√
2	Cross-Connection Specialist Certificate Numbers	√
3	Test Kit(s) Serial Numbers	√
4	Test Kit(s) Calibration Records	√
5	Proof of Valid General Liability Insurance	√
6	Thorough knowledge of Chapter 1020 Cross-Connection Control Program and B64.10-11	Yes √ No √