

Opportunities

More Ways to Access City Services Than Ever!

Enhanced Service Pilot Project

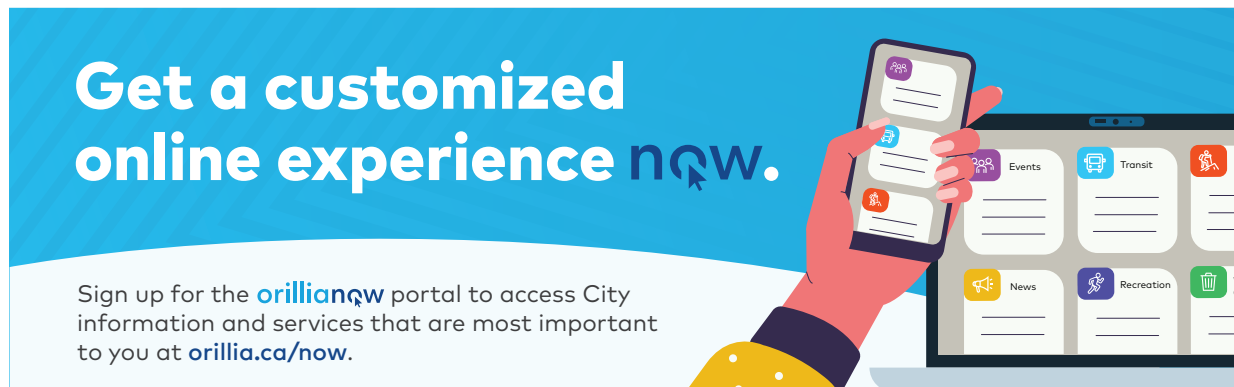
The City of Orillia is excited to launch an enhanced service pilot project, including extended hours for accessing many services. The first-floor service counters at Orillia City Centre (50 Andrew St. S.) have been consolidated and hours have been extended. The service counter is now open from 8 a.m. to 5:30 p.m. Monday through Friday, excluding holidays. The pilot project is in effect until April 24, 2024.

Throughout the pilot project, the following services can be accessed in-person during the extended hours:

- Property taxes
- Water/sewer bills
- General invoices
- Parking ticket inquiries and payments
- Transit cards
- Garbage tags
- Dog licences
- Parking permits
- Marriage licences
- Appointment bookings
- Lottery licences
- Freedom of Information requests
- Records requests
- Property Standards complaints
- Phone calls and in-person general inquiries

Hours of service at other City facilities, such as the Orillia Recreation Centre and Municipal Operations Centre, vary by facility. To access City services by phone or email, contact 705-325-1311 or info@orillia.ca.

For more information about the enhanced service pilot project and other ways to access City services, visit orillia.ca/cityservices.



Get a customized online experience *now*.

Sign up for the [orillianow](https://orillia.ca/now) portal to access City information and services that are most important to you at orillia.ca/now.

Project Update

Centennial Drive Area Improvements Project Update

An updated schedule has been prepared for the Centennial Drive Area Improvements Project:

Centennial Drive Phase 1: The pump station is anticipated to be completed and the Esplanade reopened in fall 2023.

Centennial Drive Phase 2: The road realignment and construction is anticipated to be completed in fall 2023. The stormwater treatment structure is anticipated to be completed in winter 2024.

Centennial Drive Phase 3: Anticipated to be completed in fall 2023.

Boat Launch Parking Lot: Anticipated to be completed in spring 2024.

Based on the projected schedules, it is anticipated that access to the downtown waterfront parks and parking lots (with the exception of the Centennial Boat Launch Parking Lot) will return to normal in the fall.

Due to the complexity of this project and concurrent activities, this timeline is tentative and will be adapted as required. Weekly updates regarding the project continue to be provided to subscribers, posted on the City's social media channels and on the project website at orillia.ca/centennial. To sign up for weekly updates via email, visit orillia.ca/centennial.

Have Your Say

Have Your Say: 2023-2028 Accessibility Plan Survey

The Accessibility Advisory Committee (AAC) has commenced work on a 2023-2028 Accessibility Plan that will help guide Council and City administration in prioritizing accessibility for residents across all areas of the municipality. A survey is available until Aug. 31, 2023 for members of the community to provide input into the plan's formation.

As part of the *Accessibility for Ontarians with Disabilities Act (AODA)*, all municipalities are required to prepare a Multi-Year Accessibility Plan to outline the organization's strategy to prevent and remove barriers. The survey includes questions about citizen experiences when accessing City facilities, functions and services, and provides an opportunity to nominate a local business as an Accessibility Champion in the City of Orillia.

The survey is available online at the City of Orillia's website at orillia.ca/haveyoursay. The survey is also available in alternative formats. For assistance accessing the survey, please contact the City at 705-325-1311 or clerks@orillia.ca. All survey submissions will remain anonymous and will help to identify barriers and inform the new 2023-2028 Accessibility Plan.

HAVE YOUR SAY on a Potential Community Energy Efficiency Financing Program

Property owners in Orillia are invited to provide their input on a potential community energy efficiency financing program through an online survey. The survey is open until Aug. 31, 2023 and available at orillia.ca/climatefuture. If you require the survey in an alternative format, please contact Renee Recoskie at rrecoskie@orillia.ca.

Civic Holiday Schedule 2023

Holiday Schedule



City of Orillia administrative offices will be closed on Monday, Aug. 7, 2023 for the Civic Holiday. This includes:

Orillia City Centre (50 Andrew St. S.)

Municipal Operations Centre (20 James St. W.)

Wastewater Treatment Centre (40 Kitchener St.)

Water Filtration Plant (200 Bay St.)

Waste Diversion Site

(100 Kitchener St.)

Hours of operation for other City facilities/services include:

Orillia Transit/OWLS: No service on Monday, Aug. 7.

Orillia Recreation Centre (255 West St. S.):

Open 7 a.m. to 2:30 p.m.

Orillia Opera House (20 Mississauga St. W.):

The Box Office is open on Monday, Aug. 7.

Tickets are also available 24/7 at

orilliaoperahouse.ca.

Leacock Museum (50 Museum Dr.):

The Museum and gift shop are open on Monday, Aug. 7. The administrative office will be closed. Call 705-325-2196 or visit

leacockmuseum.com for information about current opportunities.

Orillia Public Library (36 Mississauga St. W.):

Closed on Monday, Aug. 7.

Orillia Farmers' Market (36

Mississauga St. W.): The Market

will be running as regularly

scheduled. Visit orillia.ca/ofm

for details.



Holiday Waste Collection Schedule

Due to the Civic Holiday, there will be no garbage, recycling, green bin or yard waste collection on Monday, Aug. 7. Collection will be delayed by one day. Items must be at the curb by 7 a.m. to ensure collection. The regular collection schedule will resume on Monday, Aug. 14, 2023. Please note that the County of Simcoe holiday waste collection schedule does not affect City of Orillia residents. For more information call 705-325-3522 or visit orillia.ca.

Notices

West Street/Burnside Line Road and Ramp Closures

The Ministry of Transportation has advised that from Aug. 9, 2023 until Aug. 23, 2023, the following ramps will be closed overnight as outlined below:

- East/West-South Ramp for Highway 11 South – to be closed from 10 p.m. on Aug. 9, 2023, until 5 a.m. on Aug. 23, 2023 (two week closure)
- North-East/West Ramp for Burnside/West Street – to be closed from 7 p.m. on Aug. 9, 2023, until 7 a.m. on Aug. 23, 2023 (two week closure)

For questions, please contact the General Roads and Safety line at the Ministry of Transportation by calling 1-800-268-4686.

Zone 3 Booster Pumping Station Temporary Shutdown: Aug. 3, 2023

The City is upgrading equipment at the Zone 3 Booster Pumping Station, located at 3071 Emperor Dr., which supplies water to properties in Pressure Zone 3. As a result, the pumping station will be temporarily shut down to complete this work. To minimize any disruptions, the shutdown will be completed over the course of one evening in the overnight hours from Aug. 3, 2023 at 11 p.m. to Aug. 4, 2023 at 5 a.m. Visit orillia.ca/news for more information about the upcoming work, including a map of the Pressure Zone 3 area.

Residents located in Pressure Zone 3 will not need to take any action but may experience low water pressure during the shutdown and very little flow on any upstairs fixtures. When the water is restored, you may see white or cloudy water. This is only temporary air in the plumbing line and the water is safe to use. Run your cold water tap for up to 15 minutes to help remove the air from the line. If the problem persists, please contact the City at 705-329-7249 or enviroservices@orillia.ca for further assistance.

We appreciate your patience as we improve infrastructure to continue providing water services to everyone in the city.

Important Dates



Upcoming Meetings

Monday, Aug. 14: Regular Council

Monday, Sept. 11: Regular Council

Monday, Sept. 25: Regular Council and Special Council re Tax Appeals

A portion of these meetings may be held in closed session. To accommodate the Council Chamber Audio/Visual and Accessibility Upgrades and Refurbishment project, meetings **may be held electronically or located at the Orillia Opera House**. Regularly scheduled meetings will be available to view on Rogers TV or online. Full agenda packages, viewing details and streaming links are available at orillia.ca/councilmeetings. For further information, contact 705-325-1311 or clerks@orillia.ca.

Job Opportunities

Facility Attendant (Part-Time)

Environment and Infrastructure Services Department
Closing: Aug. 8, 2023

Mechanic Sub-Foreman II

Environment and Infrastructure Services Department
Closing: Aug. 8, 2023

Superintendent of Operations and Fleet

Environment and Infrastructure Services Department
Closing: Aug. 8, 2023

Trades 2 Operator

Environment and Infrastructure Services Department
Closing: Aug. 9, 2023

Winter Control Trades 1 Operator (Contract)

Environment and Infrastructure Services Department
Closing: Sept. 11, 2023

For all positions available, including duties and qualifications, visit orillia.ca/employment.

A Healthier, Greener Orillia

All City-owned and leased properties are smoke and vape free. For specific exemptions and to learn more, visit orillia.ca/smokefree.