

## CITY OF ORILLIA

**TO:** Council Committee - April 6, 2020  
**FROM:** Clerk's Department  
**DATE:** March 4, 2020  
**REPORT NO:** CD-20-01  
**SUBJECT:** **2019 Annual Status Report for the Multi-Year Accessibility Plan**

---

### **Recommended Motion**

THAT Report CD-20-01 be received as information.

### **Purpose**

The purpose of this report is to provide an annual status update on the progress of the measures taken to implement the strategies referred to in the 2018-2022 [five-year Multi-Year Accessibility Plan \(MYAP\)](#) adopted by Council on October 23, 2017.

### **Background & Key Facts**

- Sections 4.(1) (a) and 4(3) (a) and (b) of the Integrated Accessibility Standards (IASR) 191/11 under the *Accessibility for Ontarians with Disabilities Act (AODA)*, 2005 states as follows:
  4. (1) *The Government of Ontario, Legislative Assembly, designated public sector organizations and large organizations shall,*
    - (a) *establish, implement, maintain and document a multi-year accessibility plan, which outlines the organization's strategy to prevent and remove barriers and meet its requirements under this Regulation;*
  4. (3) *The Government of Ontario, Legislative Assembly and designated public sector organizations shall,*
    - (a) *prepare an annual status report on the progress of measures taken to implement the strategy referenced in clause (1) (a), including steps taken to comply with this Regulation; and*
    - (b) *post the status report on their website, if any, and provide the report in an accessible format upon request.*
- The City of Orillia and all other municipalities are considered “designated public sector organizations” in this legislation.

- This is the second annual status report to the five-year MYAP since it was adopted by Council in October 2017.
- Various City services have been improved or added in the areas of parks, Audible Pedestrian Signals and Orillia Transit.

### **Options & Analysis**

There is one option for Council's consideration:

#### **Option 1 – Recommended**

**THAT Report CD-20-01 be received as information.**

This report is submitted to Council for information only in accordance with the legislative requirements under the AODA.

The attached Schedule "A" sets out the 2019 updates to the Multi-Year Accessibility Plan.

### **Financial Impact**

The identification and removal of accessibility barriers is an ongoing activity and will subsequently have a budgetary impact on a number of departments to different degrees in order to meet the compliance obligations. Any expenditures are subject to further review as part of the annual budget process.

### **Consultation**

All City departments were requested to provide updates to the MYAP and these updates have been included in Schedule "A" of this report.

The Accessibility Advisory Committee reviewed and endorsed the 2019 Annual Status Report without further comment.

### **Economic Development Impact**

There is no direct economic development impact associated with the recommended motion.

### **Communications Plan**

Pursuant to the *Accessibility for Ontarians with Disabilities Act*, the 2019 Annual Status Report will be posted on the City's website.

### **Relation to Formal Plans, City of Orillia Policy Manual and/or Guiding Legislation**

The recommendation included in this report is related to the following formal plans, the City of Orillia Policy Manual and/or guiding legislation:

- *Accessibility for Ontarians with Disabilities Act (AODA), 2005*

### **Conclusion**

Pursuant to legislative requirements, an annual status update to the Multi-Year Accessibility Plan has been provided in Schedule “A” attached for Council’s information. Following Council’s receipt of the update, the 2019 Annual Status Report will be placed on the City’s website for the public’s information.

Prepared by and Key Contacts: Leigh Kenderdine, Administrative Supervisor  
Megan Williams, Deputy Clerk

Approved by: Gayle Jackson, CAO/City Clerk

### **Schedules**

- Schedule “A” - 2019 Annual Status Report

## SCHEDULE "A"

### 2019 Annual Status Report of the Multi-Year Accessibility Plan (MYAP)

---

**\*Note: Page numbers refer to the MYAP**

#### **Parks, Recreation and Culture (page 14)**

##### Parks

##### Couchiching Beach Park

- Accessible playground
- Accessible 'Mobi-Mat' to access water

##### Veterans Memorial Park

- Accessible trail link

##### Future Budget Requests:

##### Victoria Park

- Accessible playground

##### West Ridge Park

- Accessible playground

#### **Development Services and Engineering (page 15)**

##### Audible Pedestrian Signals Project

The new pedestrian activated Audible Pedestrian Signals (APS) have a small locator tone to help the visually impaired pedestrians find the buttons, but only sounds (chirp/cuckoo) when the button is pressed and held for three seconds. When held for three seconds, the unit will also activate a voice command that identifies if it is safe to cross the road or not. The following intersections have been updated to the new (APS) systems:

- Atherley Road at Forest Avenue
- Atherley Road at Gill Street
- Barrie Road at Memorial Avenue
- Colborne Street at West Street South
- Coldwater Road at Collegiate Drive
- Coldwater Street at Peter Street North
- Coldwater Street at West Street
- Fittons Road at West Street North
- Memorial Avenue at Georgian College Campus Entrance
- Mississaga Street at West Street
- Mississaga Street at Westmount Drive
- University Avenue at Diana Drive
- University Avenue at Old Barrie Road
- University Avenue at Costco Entrance
- West Ridge Boulevard at Bass Lake Sideroad East

## Orillia Transit (page 17)

### Measures taken at the transit level (policies and procedures)

In accordance with Section 41(2) of the Integrated Accessibility Standards Regulation 191/11, the Accessibility Advisory Committee held a public meeting on June 11, 2019, and invited persons with disabilities the opportunity to participate in a review of the City's Accessibility Plan and provide feedback. No written comments from any members of the public were received and five members of the public attended the meeting.

### Transit Buses

The City of Orillia operates a public transportation system (Orillia Transit) with six bus routes as well as wheelchair transportation service (Orillia Wheelchair Limousine Service – OWLS) for persons with physical disabilities.

- Five new transit buses were purchased between 2017 and 2018
- One new wheelchair specialized bus purchased and was delivered in January 2019

### Specialized Transportation Demand

In 2019 there were a total of 6,663 completed trips. The number of deferrals due to the vehicle being booked or in use was 484 which is less than 7.5% of requested trips.

### **Economic Development (new addition)**

The Downtown Tomorrow Community Improvement Plan (DCTIP) grant program supported 9 accessible projects in 2019, including ramps, accessible doors, etc.

### **Legislative Services (new addition)**

In 2019, the Legislative Services Division undertook a project to cut all parking meter posts throughout the City down to 47 inches in order to ensure all meters are accessible for persons with disabilities. At the completion of 2019, approximately 90% of the metres have been cut. The remainder of the meter posts will be cut in the spring of 2020.

### **Updated Municipal Parking Map (page 16)**

There are a total of 41 accessible parking spaces in the downtown area.

