



Customer Service Feedback Form

The City of Orillia is committed to developing and enhancing accessibility in the areas of information and communications, employment, and transportation for all residents with disabilities.

The City of Orillia strives to continuously improve the service we provide to you. Please share your comments using the form below or email us at councilservices@orillia.ca

What location did you visit? _____

What date did you visit? _____

Were your customer service needs met? _____

Were you served in an accessible manner? _____

Please add your comments or suggestions:

Reply Requested?

Yes

No

If yes, please provide:

Name: _____

Phone or email: _____

If you require this form in an alternative format, please contact the Council Services Division at 705-325-1311 or by email at councilservices@orillia.ca

Collection of Personal Information

Personal information collected on this form is collected pursuant to the Municipal Act, 2001, s. 11(1), and will only be used for the purpose for which it is collected and will not be distributed or used by the City of Orillia for any other purpose. Questions about this collection may be directed to the Freedom of Information Coordinator at 50 Andrew Street South, Suite 300, Orillia, Ontario, L3V 7T5 or 705-683-4550.

