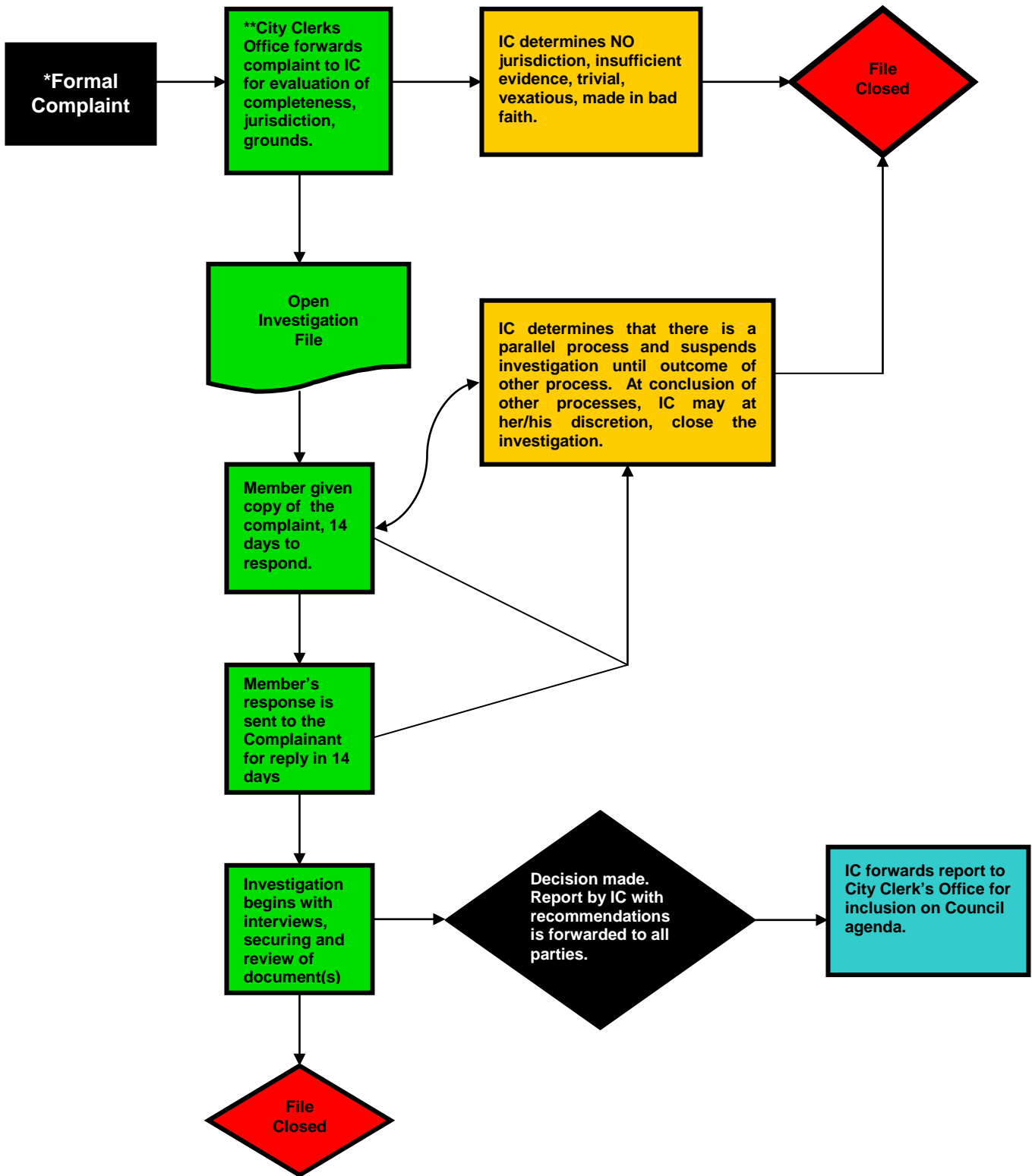


The Formal Complaint Process



* A Formal Complaint must be made using the City's Complaint Form
 ** All formal complaints are received by the City Clerk's office and then forwarded to the Integrity Commissioner's office for evaluation of jurisdiction, completeness and/or investigation