



Corporate Services/
Legal Department
Finance Division

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PRE-AUTHORIZED WATER PAYMENT PLAN

Dear Customer:

The City of Orillia now offers a pre-authorized payment plan for Water & Sanitary Sewer customers.

This convenient plan allows customers to have the actual amount of the water bill deducted from their bank account on the due date.

Residential customers are billed every three months. Commercial customers are billed bi-monthly.

Please see the reverse side of this form for plan details.

If you wish to make use of this plan, please complete the following authorization and return it to our office.

I/We hereby authorize the City of Orillia to debit my bank account on the due date of my bill for the amount due.

Water and Sanitary Sewer Account: _____

Name: _____

Property Location: _____

Home Telephone: _____ Business Telephone: _____

Office Use Only

Cust ID # _____

If more than one signature is required on cheques issued against the account, please have all persons sign below.

Signature: _____ Date: _____

Signature: _____ Date: _____

NOTE: PLEASE ENCLOSE A CHEQUE MARKED "VOID" WITH THIS AUTHORIZATION



What is a Pre-Authorized Water Payment Plan?

A Pre-Authorized Water Payment Plan (PWP) allows you, as a consumer, to pay for goods or services through the use of the automatic electronic withdrawal of funds from your designated financial institution. You must have a bank account with withdrawal privileges at a bank, trust company or credit union.

Here's how the plan works

Water and Sewer charges are calculated, and a water bill is issued. If you're on PWP, you will be provided with a notice showing the amount of the charges, and the payment date of withdrawal from your bank account. The withdrawal date will be 21 days from the date of the printing and mailing of the notice, so that you will have almost 3 weeks advance notice of the withdrawal amount.

If a withdrawal is refused by your financial institution (i.e. NSF), there will be a \$38.00 handling charge, and your account will be removed from the PWP plan. Penalty may apply in these circumstances.

Before your application for PWP is accepted **your account must be paid in full and clear of any previous charges.**

This authorization may be cancelled any time by written notice. Such notice must be delivered to our office no less than thirty (30) days prior to the next payment withdrawal.

Please attach a sample cheque marked "Void". The purpose of the VOID cheque is to allow us to obtain your bank transit code information. **If you're changing bank accounts, please provide 30 days notice.**

To obtain further information about the plan, please contact the Treasury Department at 705-329-7239.

Personal information on this form is collected in accordance with the *Municipal Freedom of Information and Protection of Privacy Act, R.S.O. 1990, c.M. 56* under the authority of the *Municipal Act 2001, S.O. 2001, c. 25* and will be used by the City of Orillia Treasury Department for collection of tax revenue.

Questions about this collection should be directed to the Treasury Department, 50 Andrew Street South, Orillia, ON L3V 7T5 705-329-7239.