

QUALITY MANAGEMENT SYSTEM POLICY

The Corporation of the City of Orillia (City of Orillia) owns, maintains and operates the City of Orillia Drinking Water System. As owner and operating authority, the City supports the implementation, maintenance and continual improvement of the Drinking Water Quality Management System as documented in the Operational Plan. The City is committed to:

- Compliance with all applicable legislation and regulations for the supply of drinking water in the Province of Ontario,
- The maintenance, continual improvement, and best management practices of the QMS and the Drinking Water System,
- Providing safe drinking water to the consumer, and
- Continuing to promote water efficiency.

As required by the Ontario Drinking Water Quality Management Standard, Version II, the City has created this policy to demonstrate the City’s commitment to delivering safe drinking water and thereby enhance customer confidence in the quality of the drinking water.

The City’s managers and employees who are directly involved in the treatment and supply of drinking water, share in the responsibilities of implementing, maintaining, and contributing to the continual improvement of the Drinking Water System.