



WATER AND SEWER RATES AND FEES

Council approved in December 2017 to amend Chapter 459 of The City of Orillia Municipal Code – User Fees – Environmental Services – Water and Wastewater, effective 2017.

Residential Water and Sewer Rates (Item 1.3.5.6.7)

Effective for the Billing Period following the Annual Meter Reading in the Spring 2018.

Commercial Water and Sewer Rates (Item 2.4.5.6) Effective for the Billing Period Following the May 2018 Billing.

<u>ITEM</u>	<u>TYPE OF USER FEES</u>	<u>AMOUNT</u>
1	Basic water rate per connection/30-day period Residential (16 mm-19 mm)	\$8.01
2	Basic water rate per connection/30-day period (Commercial & large volume)	
	(16 mm -19 mm)	\$13.04
	(25 mm)	\$18.24
	(32 mm)	\$20.85
	(38 mm)	\$23.45
	(50 mm)	\$37.79
	(75 mm)	\$143.31
	(100 mm)	\$182.40
	(150 mm)	\$273.60
	(200 mm)	\$377.84
	(250 mm)	\$521.15
3	Basic sewer rate per connection/30-day period Residential (16 mm-19 mm)	\$8.01
4	Basic sewer rate per connection/30-day period (Commercial & large volume)	
	(16 mm -19 mm)	\$13.04
	(25 mm)	\$18.24
	(32 mm)	\$20.85
	(38 mm)	\$23.45
	(50 mm)	\$37.79
	(75 mm)	\$143.31
	(100 mm)	\$182.40
	(150 mm)	\$273.60
	(200 mm)	\$377.84
	(250 mm)	\$521.15
5	Water consumption rate per cubic metre (\$5.96/1000 gallons)	\$1.47

6	Sewer use rate per cubic metre	\$1.77 (\$7.18/1000 gallons)
7	Flat Rate residential sewer usage/30-day period	\$40.05
Fees #8 through #44 – No changes for 2018.		
8	Water Service Connection estimate - 25mm and larger	\$207.00
9	Sanitary Sewer Service estimate	\$207.00
10	Water Service shut off for non-payment and reactivation	
	- Regular hours	\$125.00
	- After hours	\$125.00 + \$205.00
11	Thawing frozen Water Services	Actual Cost+15% (\$300.00 deposit)
12	Filling Pools (Labour, equipment, materials, water use)	Actual Cost+15% (\$250.00 deposit)
13	Water Use from Hydrants	\$300.00 + Actual
	a) Municipal Hydrant Use/Permit	Cost+15% (water and damage)
	(Labour, equipment, materials, damage, water usage)	(\$500.00 deposit)
	b) Private Hydrant Use/Permit	\$300.00 + Actual
	(Labour, equipment, materials, damage, water usage)	Cost+15% (water and damage)
		(\$500.00 deposit)
	c) Private Hydrant Annual Maintenance Permit	\$25.00
14	Flow Test Hydrant	\$115.00
15	New Residential Water Meter with backflow prevention up to 20mm supplied with MXU device, installed and tested	\$1020.00
16	New Residential Water Meter with backflow prevention up to 25 mm supplied with MXU device, installed and tested	\$1224.00

17	a) New Commercial Water Meter up to 20mm supplied, with MXU device installed and tested	\$624.00
	b) New Commercial Water Meter up to 25mm supplied, with MXU device installed and tested	\$703.00
	c) New Commercial Water Meter larger than 25mm	Actual Cost+15%
18	Water Meter Testing Charge (Deposit required for testing of meter, if found to be defective at no fault of the owner, deposit will be refunded and meter replaced at no cost to the owner)	Actual Cost+15% (\$200.00 deposit)
19	Replace/Repair Water Meter (frozen) - Regular hours - After hours	Actual Cost of Meter + \$125.00 Actual Cost of Meter + \$205.00
20	Enviro-Save Inspections Class 1 – Verification only Class 2 – General inspection Class 3 – Smoke testing, Dye testing or Closed Circuit Television (CCTV) Inspection	\$35.00 \$75.00 \$150.00
21	Rate Water Bulk Supply per cubic metre	\$2.54 (\$11.32/1000 gallons)
22	Rate Sewage/Septage received per cubic metre	\$31.00 (\$136.38/1000 gallons)
23	20mm diameter water service connection	\$2,500.00 ea.
24	Speculative 100mm diameter sanitary sewer connection	\$2,500.00 ea.
25	Water Flat Rate Charge for special usage in City owned premises per connection per year	\$125.00

26	Water Connection Permit	
	- Residential	\$75.00
	- Commercial	\$125.00
27	Sewer Connection Permit	
	- Residential	\$75.00
	- Commercial	\$125.00
28	Sanitary Discharge Agreement	\$200.00
29	Industrial Waste Surcharge	
	- Agreement	\$250.00
	- Discharge in excess of 100 m ³ /d for a new or expanded – Surcharge Rate per cubic metre	\$2.61
	- Suspended Solids in excess of 350 mg/L – Surcharge Rate per kg	\$1.51
	- Biochemical Oxygen Demand in excess of 300 mg/L – Surcharge Rate per kg	\$3.18
	- Phosphorus in excess of 10 mg/L - Surcharge Rate per kg	\$4.41
30	Amendment to Drinking Water Works Permit	0.5% of construction cost
31	Seasonal turn on/off of water	\$85.00
32	Temporary Water Service Connection	Actual Cost + 15% (\$250.00 deposit)
33	Final water meter reading request as per customer and/or representative	\$30.00
34	Water Turn-off or Turn-on, for each onsite visit <i>(Overtime charges will be applied when applicable)</i>	\$50.00
	Single service call Turn-off and Turn-on service not exceeding 30 minutes <i>(Overtime charges will be applied when applicable)</i>	\$50.00
35	Missed Appointment(s) <i>(Overtime charges will be applied when applicable)</i>	\$50.00
36	Water Usage Auditing	\$100.00

37	Internal Plumbing Inspection water/sewer on Customers request	\$50.00 per/hr Fee waived if the problem is City related
38	Water / Wastewater Complaint Call	Regular hours - \$50.00 After hours - \$70.00
39	Backflow Test Tags	\$25.00 per 5 yr. Tag
40	Qualified Persons List - Annual Membership	\$100.00 per yr.
41	Unfounded or Persistent Odour, Noise or other Environmental Complaints	\$100.00
42	Environmental Compliance Requests	\$50.00
43	Touchpad Replacement	\$75.00
44	Backflow Inspection	\$50.00
45	Sanitary Lateral Repair	Actual Cost + 15% (\$2,500.00 deposit)
46	Special Events Temporary Service Meter with Backflow	\$300 per week (minimum) Rental + Actual Cost (\$500.00 deposit)
47	Hydrant Meter	\$300 per week (minimum) Rental + Actual Cost (\$500.00 deposit)
48	Camera Inspection of Sewer Laterals	\$150 per hour

Further information can be obtained from the Environmental Services Department, by contacting 705 326 1502.