



## WATER AND SEWER RATES AND FEES

Council approved in February 2019 to amend Chapter 459 of The City of Orillia Municipal Code – User Fees – Environmental Services – Water and Wastewater, effective 2019.

### Residential Water and Sewer Rates

**Effective for the Billing Period following the Meter Reading in Spring 2021.**

### Commercial Water and Sewer Rates

**Effective for the Billing Period Following the May 2021 Billing.**

<u>ITEM</u>	<u>TYPE OF USER FEES</u>	<u>AMOUNT</u>
1	Basic water rate per connection Residential (16 mm-19 mm)	\$11.68 /30-day period
2	Basic water rate per connection (Commercial & large volume)	
(a)	(16 mm -19 mm)	\$19.47 /30-day period
(b)	(25 mm)	\$27.25 /30-day period
(c)	(32 mm)	\$31.15 /30-day period
(d)	(38 mm)	\$35.04 /30-day period
(e)	(50 mm)	\$56.45 /30-day period
(f)	(75 mm)	\$214.13 /30-day period
(g)	(100 mm)	\$272.53 /30-day period
(h)	(150 mm)	\$408.80 /30-day period
(i)	(200 mm)	\$564.53 /30-day period
(j)	(250 mm)	\$778.67 /30-day period
3	Basic sewer rate per connection/30-day period Residential (16 mm-19 mm)	\$11.68 /30-day period
4	Basic sewer rate per connection/30-day period (Commercial & large volume)	
(a)	(16 mm -19 mm)	\$19.47 /30-day period
(b)	(25 mm)	\$27.25 /30-day period
(c)	(32 mm)	\$31.15 /30-day period
(d)	(38 mm)	\$35.04 /30-day period
(e)	(50 mm)	\$56.45 /30-day period
(f)	(75 mm)	\$214.13 /30-day period
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(h)	(150 mm)	\$408.80 /30-day period
(i)	(200 mm)	\$564.53 /30-day period
(j)	(250 mm)	\$778.67 /30-day period
5	Water consumption rate	\$1.61 per cubic metre

6	Sewer use rate per cubic metre	\$1.93 per cubic metre
7	Flat Rate residential sewer usage/30-day period	\$37.06 /30-day period
8	Water Service Connection estimate (25 mm and larger)	\$207.00 each
9	Sanitary Sewer Service estimate	\$207.00 each
10	Water Service shut off for non-payment and reactivation	
	(a) Regular hours	\$125.00 each
	(b) After hours	\$213.00 each
11	Thawing frozen Water Services	Actual cost + 15% (with \$300.00 deposit)
12	Filling Pools	Actual cost + 15% (with \$250.00 deposit)
13	(a) Water use from municipal or private fire hydrants	\$300.00 per week + Actual cost +15% (with \$500.00 deposit)
	(b) Private Hydrant Annual Maintenance	\$25.00 per hydrant
14	Flow Test Hydrant	\$115.00 per hydrant
15	(a) New Residential Water Meter with backflow prevention up to 20mm supplied <b>with</b> MXU device, installed and tested	\$869.00
	(b) New Residential Water Meter with backflow prevention up to 20mm supplied <b>without</b> MXU device, installed and tested	\$694.00
16	(a) New Residential Water Meter up to 25 mm with backflow prevention supplied <b>with</b> MXU device, installed and tested	\$1,079.00
	(b) New Residential Water Meter up to 25 mm with backflow prevention supplied <b>without</b> MXU device, installed and tested	\$905.00
17	(a) New Commercial Water Meter up to 20mm supplied, with MXU device installed and tested	\$634.00
	(b) New Commercial Water Meter up to 20 mm supplied without MXU device installed and tested	\$460.00
	(c) New Commercial Water Meter up to 25 mm supplied with MXU device, installed and tested.	\$717.00
	(d) New Commercial Water Meter up to 25 mm supplied without MXU device, installed and tested	\$542.00
	(e) New Commercial Water Meter larger than 25 mm	Actual cost + 15%
18	Water Meter Testing Charge (Deposit required for testing of meter, if found to be defective at no fault of the owner, deposit will be refunded and meter replaced at no cost to the owner)	Actual cost + 15% (\$200.00 deposit, to be refunded if the meter is faulty)

19	Replace/Repair Water Meter (frozen)	
(a)	Regular hours	Actual cost of meter + \$125.00
(b)	After hours	Actual cost of meter + \$161.00
20	Enviro-Save Inspections	
(a)	Class 1 – Verification only	\$35.00
(b)	Class 2 – General inspection	\$100.00
(c)	Class 3 – Smoke testing, Dye testing or CCTV Inspection	\$150.00
21	(a) Rate Water Bulk Supply per cubic metre	\$2.63 per cubic metre
	(b) Activate or Replace a Bulk Water Access Card	\$50.00 per card
22	(a) Rate Sewage/Septage received (plus HST)	\$31.00 per cubic metre
	(b) Activate or Replace a Septage Access Card	\$50.00 per card
23	25 mm diameter water service connection	Actual Cost
24	Speculative 100 mm diameter sanitary sewer connection	Actual Cost
25	Water Flat Rate Charge for special usage in City owned premises per connection per year	\$125.00 per year
26	Water Connection Permit	
(a)	Residential	\$82.50 each
(b)	Commercial	\$137.50 each
27	Sewer Connection Permit	
(a)	Residential	\$82.50 each
(b)	Commercial	\$137.50 each
28	Sanitary Discharge Agreement	\$350.00 + legal fees
29	Industrial Waste Surcharge Agreement	\$350.00 + legal fees
	Discharge in excess of Chapter 1047	\$2.61 per m <sup>3</sup>
	Suspended Solids in excess of Chapter 1047	\$1.51 per kg
	Biochemical Oxygen Demand in excess of Chapter 1047	\$3.18 per kg
	Phosphorus in excess of Chapter 1047	\$4.41 per kg
30	Amendment to Drinking Water Works Permit	0.5% of construction cost
31	Seasonal turn on/off of water	\$85.00
32	Temporary Water Service Connection	Actual cost +15% (with \$250.00 deposit)
33	(a) Final water meter reading request as per customer and/or representative	\$17.50
	(b) New Account Activation	\$17.50

34	Water Turn-off site visit, or Water Turn-on site visit, or Single Service call for Turn-off and Turn-on not exceeding 30 minutes. (These will be applied to the water billing account and not invoiced separately.)	\$57.00
35	Missed Appointment(s) (Overtime charges will be applied when applicable)	\$57.00
36	Water Usage Auditing	\$105.00
37	Internal Plumbing Inspection water/sewer on Customers request (Fee waived if the problem is City related)	\$57.00 per hour
38	(a) Water / Wastewater Complaint Call (regular hours)	\$57.00 per hour
	(b) Water / Wastewater Complaint Call (after hours)	\$150.00 per call
39	Backflow Test Tags	\$25.00 per 5 year Tag
40	Qualified Persons List - Annual Membership	\$125.00 per year
41	Environmental Compliance Requests	
	(b) Environmental Records Search Fee	\$150.00 each
	(c) Non-Potable Groundwater Re-evaluation Request Fee	\$200.00 each
42	(a) Touchpad Replacement	\$75.00 each
	(b) MXU Replacement	\$227.00 each
43	Backflow Inspection	\$52.00 each
44	Sanitary Sewer Lateral Repair (on City property, if not caused by property owner or tenant)	50% of Actual Cost + 15% (with \$2,500 deposit)
45	Special Events Temporary Service Meter with Backflow	\$300 per week (minimum) Rental + Actual Cost (with \$500 deposit)
46	Hydrant Meter	\$300 per week (minimum) Rental + Actual Cost (with \$500 deposit)
47	Camera Inspection of Sewer Laterals	\$150.00 per hour plus HST
48	Walk through inspections of new developments	\$115.00 per hour
49	Service box inspections for Lot grading Certification reductions	\$15.00 each
50	Sewer & Water cut/cap inspection	\$15.00 per visit
51	Tapping water service <= 50mm	\$180.00 each
52	(a) Tapping water service > 50mm (regular hours)	\$63.00 per hour
	(b) Tapping water service > 50mm (after hours) (1 hour minimum)	\$83.00 per hour