



## WATER AND SEWER RATES AND FEES

Council approved in February 2019 to amend Chapter 459 of The City of Orillia Municipal Code – User Fees – Environmental Services – Water and Wastewater, effective 2019.

### Residential Water and Sewer Rates

**Effective for the Billing Period following the Meter Reading in Spring 2022.**

### Commercial Water and Sewer Rates

**Effective for the Billing Period Following the May 2022 Billing.**

| <u>ITEM</u> | <u>TYPE OF USER FEES</u>   | <u>AMOUNT</u>           |
|-------------|--|-------------------------|
| 1           | Basic water rate per connection<br>Residential (16 mm-19 mm)                 | \$12.90 /30-day period  |
| 2           | Basic water rate per connection<br>(Commercial & large volume)               |                         |
| (a)         | (16 mm -19 mm)   | \$21.50 /30-day period  |
| (b)         | (25 mm)  | \$30.10 /30-day period  |
| (c)         | (32 mm)  | \$34.40 /30-day period  |
| (d)         | (38 mm)  | \$38.70 /30-day period  |
| (e)         | (50 mm)  | \$62.35 /30-day period  |
| (f)         | (75 mm)  | \$236.50 /30-day period |
| (g)         | (100 mm)   | \$301.00 /30-day period |
| (h)         | (150 mm)   | \$451.50 /30-day period |
| (i)         | (200 mm)   | \$623.50 /30-day period |
| (j)         | (250 mm)   | \$860.00 /30-day period |
| 3           | Basic sewer rate per connection/30-day period<br>Residential (16 mm-19 mm)   | \$12.90 /30-day period  |
| 4           | Basic sewer rate per connection/30-day period<br>(Commercial & large volume) |                         |
| (a)         | (16 mm -19 mm)   | \$21.50 /30-day period  |
| (b)         | (25 mm)  | \$30.10 /30-day period  |
| (c)         | (32 mm)  | \$34.40 /30-day period  |
| (d)         | (38 mm)  | \$38.70 /30-day period  |
| (e)         | (50 mm)  | \$62.35 /30-day period  |
| (f)         | (75 mm)  | \$236.50 /30-day period |
| (g)         | (100 mm)   | \$301.00 /30-day period |
| (h)         | (150 mm)   | \$451.50 /30-day period |
| (i)         | (200 mm)   | \$623.50 /30-day period |
| (j)         | (250 mm)   | \$860.00 /30-day period |
| 5           | Water consumption rate   | \$1.65 per cubic metre  |

|    |   |  |                 |
|----|---|--|-----------------|
| 6  | Sewer use rate per cubic metre  | \$1.98   | per cubic metre |
| 7  | Flat Rate residential sewer usage/30-day period   | \$38.94  | /30-day period  |
| 8  | Water Service Connection estimate (25 mm and larger)  | \$207.00   | each            |
| 9  | Sanitary Sewer Service estimate   | \$207.00   | each            |
| 10 | Water Service shut off for non-payment and reactivation   |  |                 |
|    | (a) Regular hours   | \$125.00   | each            |
|    | (b) After hours   | \$213.00   | each            |
| 11 | Thawing frozen Water Services   | Actual cost + 15% (with \$300.00 deposit)                                      |                 |
| 12 | Filling Pools   | Actual cost + 15% (with \$250.00 deposit)                                      |                 |
| 13 | (a) Water use from municipal or private fire hydrants   | \$300.00 per week + Actual cost +15% (with \$500.00 deposit)                   |                 |
|    | (b) Private Hydrant Annual Maintenance  | \$25.00  | per hydrant     |
| 14 | Flow Test Hydrant   | \$115.00   | per hydrant     |
| 15 | (a) New Residential Water Meter with backflow prevention up to 20mm supplied <b>with</b> MXU device, installed and tested   | \$869.00   |                 |
|    | (b) New Residential Water Meter with backflow prevention up to 20mm supplied <b>without</b> MXU device, installed and tested  | \$694.00   |                 |
| 16 | (a) New Residential Water Meter up to 25 mm with backflow prevention supplied <b>with</b> MXU device, installed and tested  | \$1,079.00   |                 |
|    | (b) New Residential Water Meter up to 25 mm with backflow prevention supplied <b>without</b> MXU device, installed and tested   | \$905.00   |                 |
| 17 | (a) New Commercial Water Meter up to 20mm supplied, with MXU device installed and tested  | \$634.00   |                 |
|    | (b) New Commercial Water Meter up to 20 mm supplied without MXU device installed and tested   | \$460.00   |                 |
|    | (c) New Commercial Water Meter up to 25 mm supplied with MXU device, installed and tested.  | \$717.00   |                 |
|    | (d) New Commercial Water Meter up to 25 mm supplied without MXU device, installed and tested  | \$542.00   |                 |
|    | (e) New Commercial Water Meter larger than 25 mm  | Actual cost + 15%  |                 |
| 18 | Water Meter Testing Charge<br>(Deposit required for testing of meter, if found to be defective at no fault of the owner, deposit will be refunded and meter replaced at no cost to the owner) | Actual cost + 15%<br>(\$200.00 deposit, to be refunded if the meter is faulty) |                 |

|    |  |   |
|----|--|---|
| 19 | Replace/Repair Water Meter (frozen)  |   |
|    | (a) Regular hours  | Actual cost of meter +<br>\$125.00                                    |
|    | (b) After hours  | Actual cost of meter +<br>\$161.00                                    |
| 20 | Enviro-Save Inspections  |   |
|    | (a) Class 1 – Verification only  | \$35.00   |
|    | (b) Class 2 – General inspection   | \$100.00  |
|    | (c) Class 3 – Smoke testing, Dye testing or<br>CCTV Inspection                             | \$150.00  |
| 21 | (a) Rate Water Bulk Supply per cubic metre   | \$2.85 per cubic metre<br>(\$15 minimum charge<br>per billing period) |
|    | (b) Activate or Replace a Bulk Water Access Card   | \$50.00 per card  |
| 22 | (a) Rate Sewage/Septage received (plus HST)  | \$31.00 per cubic metre   |
|    | (b) Activate or Replace a Septage Access Card  | \$50.00 per card  |
| 23 | 25 mm diameter water service connection  | Actual<br>Cost  |
| 24 | Speculative 100 mm diameter sanitary sewer<br>connection                                   | Actual<br>Cost  |
| 25 | Water Flat Rate Charge for special usage in City<br>owned premises per connection per year | \$125.00 per year   |
| 26 | Water Connection Permit  |   |
|    | (a) Residential  | \$82.50 each  |
|    | (b) Commercial   | \$137.50 each   |
| 27 | Sewer Connection Permit  |   |
|    | (a) Residential  | \$82.50 each  |
|    | (b) Commercial   | \$137.50 each   |
| 28 | Sanitary Discharge Agreement   | \$350.00 + legal fees   |
| 29 | Industrial Waste Surcharge<br>Agreement  | \$350.00 + legal fees   |
|    | Discharge in excess of Chapter 1047  | \$2.61 per m <sup>3</sup>   |
|    | Suspended Solids in excess of Chapter 1047   | \$1.51 per kg   |
|    | Biochemical Oxygen Demand in excess of<br>Chapter 1047                                     | \$3.18 per kg   |
|    | Phosphorus in excess of Chapter 1047   | \$4.41 per kg   |
| 30 | Amendment to Drinking Water Works Permit   | 0.5% of construction cost   |
| 31 | Seasonal turn on/off of water  | \$85.00   |
| 32 | Temporary Water Service Connection   | Actual cost +15% (with<br>\$250.00 deposit)                           |
| 33 | (a) Final water meter reading request as per<br>customer and/or representative             | \$17.50   |

|    |   |   |                   |
|----|---|---|-------------------|
|    | (b) New Account Activation  | \$17.50   |                   |
| 34 | Water Turn-off site visit, or Water Turn-on site visit, or Single Service call for Turn-off and Turn-on not exceeding 30 minutes. (These will be applied to the water billing account and not invoiced separately.) | \$57.00   |                   |
| 35 | Missed Appointment(s)<br>(Overtime charges will be applied when applicable)   | \$57.00   |                   |
| 36 | Water Usage Auditing  | \$105.00  |                   |
| 37 | Internal Plumbing Inspection water/sewer on Customers request (Fee waived if the problem is City related)   | \$57.00   | per hour          |
| 38 | (a) Water / Wastewater Complaint Call (regular hours)   | \$57.00   | per hour          |
|    | (b) Water / Wastewater Complaint Call (after hours)   | \$150.00  | per call          |
| 39 | Backflow Test Tags  | \$25.00   | per 5 year Tag    |
| 40 | Qualified Persons List - Annual Membership  | \$125.00  | per year          |
| 41 | Environmental Compliance Requests   |   |                   |
|    | (b) Environmental Records Search Fee  | \$150.00  | each              |
|    | (c) Non-Potable Groundwater Re-evaluation Request Fee   | \$200.00  | each              |
| 42 | (a) Touchpad Replacement  | \$75.00   | each              |
|    | (b) MXU Replacement   | \$227.00  | each              |
| 43 | Backflow Inspection   | \$52.00   | each              |
| 44 | Sanitary Sewer Lateral Repair (on City property, if not caused by property owner or tenant)   | Actual Cost + 15% (with \$5,000 deposit)                              |                   |
| 45 | Special Events Temporary Service Meter with Backflow  | \$300 per week (minimum)<br>Rental + Actual Cost (with \$500 deposit) |                   |
| 46 | Hydrant Meter   | \$300 per week (minimum)<br>Rental + Actual Cost (with \$500 deposit) |                   |
| 47 | Camera Inspection of Sewer Laterals   | \$150.00  | per hour plus HST |
| 48 | Walk through inspections of new developments  | \$115.00  | per hour          |
| 49 | Service box inspections for Lot grading Certification reductions  | \$15.00   | each              |
| 50 | Sewer & Water cut/cap inspection  | \$15.00   | per visit         |
| 51 | Tapping water service <= 50mm   | \$180.00  | each              |
| 52 | (a) Tapping water service > 50mm (regular hours)  | \$63.00   | per hour          |
|    | (b) Tapping water service > 50mm (after hours)<br>(1 hour minimum)  | \$83.00   | per hour          |