

COVID-19 Information

State of Emergency 

The City of Orillia declared a **State of Emergency** on March 20, 2020 in response to COVID-19 to protect the health and safety of the Orillia community. We are in regular communications with the Simcoe Muskoka District Health Unit, Soldiers' Memorial Hospital and the County of Simcoe Health and Emergency Services regarding COVID-19. Information is changing rapidly. For the most current City of Orillia information, please visit orillia.ca/COVID-19.

For updated information related to City of Orillia updates and services, visit orillia.ca/COVID-19. For local health information updates, visit the Simcoe Muskoka District Health Unit at simcoemuskothealth.org. For Provincial information regarding COVID-19, please visit the Province of Ontario's web page at ontario.ca/coronavirus.

City Information as of May 11

Access to City Services

The City of Orillia has closed all City-operated facilities for public access with the exception of the Waste Diversion Site, which is open Monday to Friday, 9 a.m. to 3 p.m. and City Centre, which remains open from 1:45-4:15 p.m., Monday to Friday, in order to access County of Simcoe Ontario Works. Critical City services, such as water, wastewater, road maintenance, waste collection and fire service, will continue and we are providing services by phone, email, mail and online where possible.

Community Assistance Package

Many measures have been put in place to assist Orillia citizens, businesses, and community organizations that are affected by the COVID-19 pandemic.

Park Amenities Closed

City of Orillia park amenities are closed to public access. This includes playground equipment, beaches, basketball nets, swing sets, pavilions, off-leash dog zones, skateboard parks and more. Access to open park space and trails remain open at this time.

For detailed information related to City services, including the Community Assistance Package, visit orillia.ca/COVID-19.

Provincial Updates

The City of Orillia continues to follow direction from the Province of Ontario related to business operations within the City. For up-to-date information, please visit ontario.ca/coronavirus.

Age-Friendly Orillia Self-Care Assessment

Please review the Age-Friendly Orillia Self-Care Assessment provided in today's Orillia Today and available online at orillia.ca/COVID-19. We're all in this together and we will get through this together!



Curbside Pick-Up Street Parking

In an effort to assist our local businesses adapt to the province's announcement that non-essential retail operations with entrances that face the street can begin offering curbside pick-up, the City of Orillia has launched a new Shop Local parking initiative to assist both businesses and customers carry out curbside pick-up.

The City's Economic Recovery Task Force (ERTF) identified the need to adapt on-street parking to make it easy for the community to shop local and pick-up orders at local stores and restaurants. Beginning this week, all on-street parking spaces in Downtown Orillia are adapted to allow free parking for a maximum of 30 minutes. The City has also created "curbside pick-up" signs for all businesses throughout Orillia, which are available for download at orillia.ca/businesssupport.

This parking initiative will make it quick and easy for customers to support small and independent businesses in Orillia.

It is absolutely essential that everyone continue to follow the COVID-19 health and safety precautions that remain in place.

For details visit orillia.ca/COVID-19.

Orillia Soldiers' Memorial Hospital Information

Orillia COVID-19 Assessment Centre

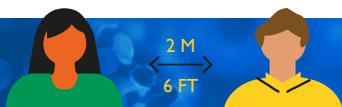
Location: Kiwanis Building, Hospital campus
Open: 11 a.m. - 7 p.m. (Monday-Friday) and 11 a.m. - 3 p.m. (Saturday and Sunday). You can stay up-to-date with any changes at the assessment centre by visiting: osmh.on.ca/covid-19.

If you would like to donate Personal Protective Equipment to the hospital, please contact Lisa Wanamaker at lwanamaker@osmh.on.ca.

Emergency Measures By-law

Enforcement measures are in effect through By-law 2020-28 to help protect the health, safety and well-being of Orillia residents. To report individuals who are violating emergency orders, please call the Ontario Provincial Police non-emergency number at 1-888-310-1122. You can also call the City of Orillia COVID-19 Enforcement Hotline at 705-325-2313 (Monday to Sunday, 7 a.m. to 10 p.m.) or email clerks@orillia.ca. Phone call volumes to the enforcement line may require you to leave a voicemail. Complaints received will be investigated and addressed based on priority level and resources available. It is critical that 9-1-1 is used for emergencies only. For details on the by-law, including how to report non-compliance, visit orillia.ca/COVID-19.

STOP THE SPREAD



Physical Distancing



If You Are Sick, Stay at Home



Cough into Your Sleeve

Holiday ☆

Holiday Schedule for Victoria Day Long Weekend

(Saturday, May 16 to Monday, May 18, 2020)

City Operated Facilities

City of Orillia operated facilities remain closed to public access due to COVID-19 (with the exception of the Waste Diversion Site and Orillia City Centre for access to Ontario Works). All facilities will be closed and services provided by phone or email will not be available during the Victoria Day long weekend.

Transit

Orillia Transit/OWLS – There will be no service on Monday, May 18, 2020.

Holiday Waste Collection Schedule

Due to the Victoria Day holiday, there will be no garbage, recycling, green bin or yard waste collection on Monday, May 18. Collection of garbage, recycling, green bin, and yard waste materials for the remainder of the week will be delayed by one day. Items must be at the curb by 7 a.m. to ensure collection. The regular collection schedule will resume on Monday, May 25, 2020.

Download PINGSTREET, the City's free mobile app, for your personalized curbside collection schedule. Please note that the County of Simcoe holiday waste collection schedule does not affect City of Orillia residents. For more information call 705-325-3522 or visit orillia.ca.

Discharging of Fireworks Prohibited

The discharging of fireworks is regulated by Chapter 938 of the City of Orillia's Municipal Code. This Chapter prohibits at all times the detonation of any fireworks within a residential area or quiet zone, or from a location where the sound will travel to these areas.

If you have any questions regarding fireworks regulations, please contact the Legislative Services Division at 705-325-2313.

Important Dates 📅

Upcoming Meetings

Monday, May 18: No Meeting (Victoria Day)

Monday, May 25: Council Committee and Council

Monday, June 1: No Meeting

Monday, June 8: No Meeting

Monday, June 15: Council Committee and Council

In an effort to encourage physical distancing, meetings will be electronic only. Residents are encouraged to watch the meetings on Rogers TV or online. Full agenda packages and the streaming link are available at orillia.ca. For further information contact the Office of the City Clerk at 705-325-1311 or clerks@orillia.ca.

Job Opportunities

Probationary Fire Fighters, Fire Department
Closing: June 26, 2020

Please Note: Applications will continue to be received; however, interviews will not be scheduled until a later date. For a full list of positions available, including duties and qualifications, visit orillia.ca/employment.

Notices ⓘ

Garbage Tags - Next Mailing

The City will mail the next set of 20 garbage tags at the beginning of June. These tags are your allotment to cover the period from July 1, 2020 to June 30, 2021.

Additional garbage tags can be purchased at the City Centre, the Waste Diversion Site (100 Kitchener St.), Wastewater Treatment Centre (40 Kitchener St.) and at the following retail stores:

| | | | | | |
|-----------------------|-----------------|----------------------------|-----------------------------|---------------------------|-----------------------|
| Zehr's Markets | Metro | Memorial Pharmasave | Pharma Plus Drugmart | Duffy's Quick Mart | Pioneer Energy |
| 285 Coldwater Rd. | 70 Front St. N. | 1 – 200 Memorial Ave | 58 Mississauga St. E. | 1035 Mississauga St. W. | 425 West St. N. |

(Tag placement: on the uppermost garbage bag within a container or wrapped around a standalone bag to form a "flag"). All garbage must have a full tag used for collection. No tags are needed for green bin/yard waste (excluding grass clippings), recycling materials, or diapers in clear bags. There is a weight limit of 20 kg (44 lbs) per bag or container. Questions? Call 705-325-3522 or visit orillia.ca.

SPECIAL NOTICE

For businesses who have been closed for some time and are in the process of re-opening, please remember to run the taps of your establishment for at least 15 minutes in order to flush out any potential stagnant water in the pipes. For a step-by-step process on this, please visit orillia.ca/news.

Tree Removal due to Emerald Ash Borer

City staff will begin the removal process for the 40 ash trees located near the Centennial Park boat launch parking lot in the coming weeks. The ash trees in question have been impacted by the Emerald Ash Borer. This invasive insect non-discriminately attacks and kills all species of ash trees. For more information on the City's response to the Emerald Ash Borer, please visit orillia.ca/EAB.

Dog Licences

As Orillia City Centre is closed to public access and pet stores are providing limited services due to COVID-19, we recognize that dog owners are unable to purchase licences at this time. When dog licences are able to be issued again, the early fee of \$20 (\$30 if not spayed or neutered) will be in effect for the remainder of 2020. For more information, please call 705-325-2313.

