

COVID-19 Information

State of Emergency 

The City of Orillia declared a **State of Emergency** on March 20, 2020 in response to COVID-19 to protect the health and safety of the Orillia community. We are in regular communications with the Simcoe Muskoka District Health Unit, Soldiers' Memorial Hospital and the County of Simcoe Health and Emergency Services regarding COVID-19. Information is changing rapidly. For the most current City of Orillia information, please visit orillia.ca/COVID-19.

For updated information related to City of Orillia updates and services, visit orillia.ca/COVID-19. For local health information updates, visit the Simcoe Muskoka District Health Unit at simcoemuskokahealth.org. For Provincial information regarding COVID-19, please visit the Province of Ontario's web page at ontario.ca/coronavirus.

City Information as of May 19

Access to City Services

The City of Orillia has closed all City-operated facilities for public access with the exception of the Waste Diversion Site, which is open Monday to Friday, 9 a.m. to 3 p.m. and City Centre, which remains open from 1:45-4:15 p.m., Monday to Friday, in order to access County of Simcoe Ontario Works. Critical City services, such as water, wastewater, road maintenance, waste collection and fire service, will continue and we are providing services by phone, email, mail and online where possible.

Orillia Opera House Postpones Event Bookings and 2020 Summer Season

Due to the COVID-19 pandemic, the Orillia Opera House has postponed all bookings and shows until Aug. 31, 2020. The Opera House's popular professional summer theatre season, which enjoys a large audience and tours across Ontario, will return in 2021. Clients and patrons will be contacted directly in the coming months to discuss their options. With this year's summer theatre returning next year, customers can choose to transfer their Flex Pac to 2021 in lieu of a refund. For information on ticketing at the Orillia Opera House, visit orilliaoperahouse.ca or call the Box Office at 705-326-8011.

Park Amenities

The City of Orillia continues to follow the direction of the Province of Ontario and is responding accordingly to the province's staged reopening of certain park amenities. Tennis courts and outdoor pickleball courts will be open for public access beginning May 21, 2020. Amenities such as playground equipment and swing sets remain closed. Please adhere to all signage throughout the City's park systems and visit orillia.ca/COVID-19 for the most current information.

City of Orillia Boat Launch Ramps

In light of the Province's announcement on May 14 to allow for the opening of Marinas, boat clubs and public boat launches for recreational use, the City has opened the Couchiching Beach boat launch and the Collins Drive boat launch to allow residents to access the water for boating. Users must practice physical distancing of at least two metres (six feet) and adhere to gathering restrictions of no more than five people who are not within their immediate household.

The Port of Orillia remains closed until at least May 31, 2020.

For up-to-date information related to the status City of Orillia services, facilities, and amenities, please visit orillia.ca/COVID-19.

Provincial Updates

The City of Orillia continues to follow provincial direction related to business operations within the City. For up-to-date information, please visit ontario.ca/coronavirus.

Emergency Measures By-law

Enforcement measures are in effect through By-law 2020-28 to help protect the health, safety and well-being of Orillia residents. To report individuals who are violating emergency orders, please call the Ontario Provincial Police non-emergency number at 1-888-310-1122. You can also call the City of Orillia COVID-19 Enforcement Hotline at 705-325-2313 (Monday to Sunday, 7 a.m. to 8 p.m.) or email clerks@orillia.ca. Phone call volumes to the enforcement line may require you to leave a voicemail. Complaints received will be investigated and addressed based on priority level and resources available. It is critical that 9-1-1 is used for emergencies only. For details on the by-law, including how to report non-compliance, visit orillia.ca/COVID-19.

Orillia Soldiers' Memorial Hospital Information

Orillia COVID-19 Assessment Centre

Location: Kiwanis Building, Hospital campus
Open: 11 a.m. - 7 p.m. (Monday-Friday) and 11 a.m. - 3 p.m. (Saturday and Sunday). You can stay up-to-date with any changes at the assessment centre by visiting: osmh.on.ca/covid-19.

If you would like to donate Personal Protective Equipment to the hospital, please contact Lisa Wanamaker at lwanamaker@osmh.on.ca.

STOP THE SPREAD



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Physical Distancing



If You Are Sick, Stay at Home



Cough into Your Sleeve

Economic Recovery Task Force Update

The City of Orillia has formed an Economic Recovery Task Force (ERTF) to work with local businesses through the COVID-19 pandemic and to plan and develop measures to help the local economy recover moving forward.

The City's ERTF has launched the Orillia Online initiative which includes several different components to help local businesses move online, including expanding access to grant funding, providing additional educational webinars to teach businesses how to get into e-commerce, and the development of new digital "how-to" guides for online shopping. Through this initiative the ERTF will also be exploring the potential to deliver loans and grants to assist businesses with costs related to e-commerce, such as website fees, photography and consultation.

In addition to the Orillia Online initiative, the ERTF has assisted businesses with new curbside pickup provisions through a new parking initiative which allows free 30 minute parking at all on-street parking spaces in Downtown Orillia. The ERTF also started development of the Action Plan for Phase 2: the Reopening, which will look to further support Orillia area businesses in accordance with the Framework for Reopening our Province established by the Province of Ontario. To find information about the status of activities being undertaken by the ERTF and to learn more about the Orillia Online initiative visit orillia.ca/businesssupport.

It is absolutely essential that everyone continue to follow the COVID-19 health and safety precautions that remain in place. For details visit orillia.ca/COVID-19.



Important Dates

Upcoming Meetings

Monday, May 25: Council Committee and Council

Monday, June 1: No Regular Meeting

Monday, June 8: No Regular Meeting

Monday, June 15: Council Committee and Council

Monday, June 22: No Regular Meeting

In an effort to encourage physical distancing, meetings will be electronic only. Residents are encouraged to watch the meetings on Rogers TV or online. Full agenda packages and the streaming link are available at orillia.ca. For further information contact the Office of the City Clerk at 705-325-1311 or clerks@orillia.ca.

Job Opportunities

Probationary Fire Fighters, Fire Department
Closing: June 26, 2020

Please note: Recruitment and interviews are beginning to commence again. Please visit orillia.ca/employment for a list/status of all positions.

Notices

Outdoor Watering Restrictions

The City of Orillia encourages water conservation as one of its main commitments through its Drinking Water Quality Management Policy.

To support water conservation, the City has restrictions in place for water use per the following Water Use By-laws:

1019.9.1 Address - Odd - Even - Alternating

No person shall use municipal water from a hose, pipe, sprinkler or permanent water irrigation system for the purpose of any outside water use including, but not limited to watering lawns or gardens, washing of vehicles, sidewalks or driveways or the filling of swimming pools, except as follows:

- An even numbered address may only use municipal water on even numbered days of the month, between the hours of 5 to 9 a.m. and 5 to 9 p.m.
- An odd numbered address may only use municipal water on odd numbered days of the month, between the hours of 5 to 9 a.m. and 5 to 9 p.m.

1019.9.2 General - Prohibited - Exemptions

Notwithstanding section 1019.9.1, the use of municipal water from a hose, pipe, sprinkler or permanent water irrigation system for the following purposes shall be exempted:

- Watering of new trees or shrubs during installation and within 24 hours following planting;
- Watering of newly placed sod or seed within 30 days following planting, between the hours of 5 to 9 a.m. and 5 to 9 p.m.
- Watering immediately before and after applying nematodes for grub treatment.

For more information, please contact the Environment and Infrastructure Services Department at 705-325-6800 or enviroservices@orillia.ca.

Helpful Tip:

Sign-up for the Water Usage Customer Portal!

This user-friendly portal allows residents and business owners to:

- Monitor water usage;
- Understand current and previous billing;
- Optimize water conservation through real-time water usage monitoring;
- Customize alerts regarding water consumption, which can help identify leaks.

Sign-up for this free portal and start tracking water usage at orillia.ca/waterusage or under the Online Services tab at orillia.ca. All you need to sign-up is an email address, your water account number and your name exactly as it appears on your water bill.

Orillia Cares

By helping spread positivity within our community, we can help bring us all closer together. Share a story on social media that made you smile and use the hashtag **#OrilliaCares** and tag the City of Orillia. Then challenge three of your friends to do the same! Remember, we're in this together and we will get through this together.

Special Notice

For businesses who have been closed for some time and are in the process of re-opening, please remember to run the taps of your establishment for at least 15 minutes in order to flush out any potential stagnant water in the pipes. For a step-by-step process on this, please visit orillia.ca/news.